

FROSIO AI User Manual

FROSIO AI User Manual



Language Version: English

Target Users: FROSIO Insulation / Surface Treatment Inspector trainees

Purpose: To guide trainees on the overview, access method, question method, use cases, precautions, and inquiry process for FROSIO AI.

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Table of Contents

1. Introduction to FROSIO AI
2. What is FROSIO AI?
3. Difference Between General AI and FROSIO AI
4. How FROSIO AI Works
5. Response Principles Based on Professional Training Standards
6. FROSIO AI Service Structure
7. FROSIO Insulation AI
8. FROSIO Surface Treatment Inspector AI
9. How to Access and Use FROSIO AI
10. How to Ask Good Questions
11. How to Use FROSIO AI for Learning
12. How to Check AI Answers
13. Precautions When Using FROSIO AI
14. Access Speed and Server Operation Notice
15. Account and Security Notice
16. Troubleshooting
17. Future Development Plan
18. Q&A and Contact Information
19. Trainee Checklist
20. Closing Notice

1. Introduction to FROSIO AI

FROSIO AI is an AI-based learning support system for FROSIO Insulation and FROSIO Surface Treatment Inspector trainees, designed around professional training standards.



This service has been developed to help trainees quickly check the information they need and ask questions in an easy-to-understand way, based on professional training data and official training standards aligned with the purpose of FROSIO education.

FROSIO training includes many topics that trainees must learn, such as theory, standards, procedures, terminology, and inspection criteria.

Trainees often need to find necessary concepts and standards while studying, and they may need to review the same topics repeatedly.

In particular, the Insulation and Surface Treatment fields include many technical terms. Because official training standards and several learning concepts are presented together, trainees may sometimes be unsure which points should be understood first.

FROSIO AI was developed to reduce these difficulties.

The trainee enters a question, and the AI analyses the relevant content based on FROSIO professional training data and official training standards before generating an answer.

FROSIO AI can be used for the following purposes.

- Quickly checking necessary concepts among many training topics
- Distinguishing between official training standards and supplementary learning information
- Repeated learning and exam preparation
- Using it as an assistant instructor when studying alone
- Comparing Korean and English terminology
- Asking for difficult concepts to be explained again in an easier way

FROSIO AI does not replace the instructor. It is a supplementary learning tool that helps trainees ask questions more often and study repeatedly.

2. What is FROSIO AI?

FROSIO AI is a learning support system that answers trainees' questions based on professional training data and official training standards aligned with the purpose of FROSIO education.

When a trainee enters a question, FROSIO AI analyses the intent of the question and selects relevant content from professional training data and official training standards to provide an easy-to-understand answer.

FROSIO AI is not a general conversation AI. It is an educational AI configured to support the learning of FROSIO Insulation and FROSIO Surface Treatment Inspector trainees.

The basic characteristics of FROSIO AI are as follows.

- Answers based on FROSIO professional training data and official training standards
- Refers to official standards first
- Understands the trainee's question intent
- Finds relevant content and explains it clearly
- Supports repeated learning and exam preparation
- Used as a supplementary learning tool, not a replacement for the instructor

However, answers provided by FROSIO AI are not always the final authority.

The final basis should be the official FROSIO standards, the lecture content provided during the training course, and the instructor's guidance.

3. Difference Between General AI and FROSIO AI

General AI answers a wide range of questions based on internet information or pre-trained knowledge.

However, when used for education, its answers may be too general or may differ from the actual training course.

FROSIO AI focuses more on professional learning support aligned with the purpose of FROSIO education than on general AI-style answers.

While general AI answers based on broad general knowledge, FROSIO AI uses professional training data configured for the FROSIO training course and deep-learning-based language processing technology to generate answers.

This allows trainees to receive answers that are more directly connected to FROSIO Insulation and FROSIO Surface Treatment Inspector training, rather than simple general explanations.

3.1 Comparison Table

Category	General AI	FROSIO AI
Answer basis	General knowledge	Professional training data aligned with FROSIO training purposes
Educational suitability	May be low or inconsistent	Aligned with the FROSIO training course
Standard application	Difficult to distinguish	Official training standards first
Purpose of use	General Q&A	Trainee learning support

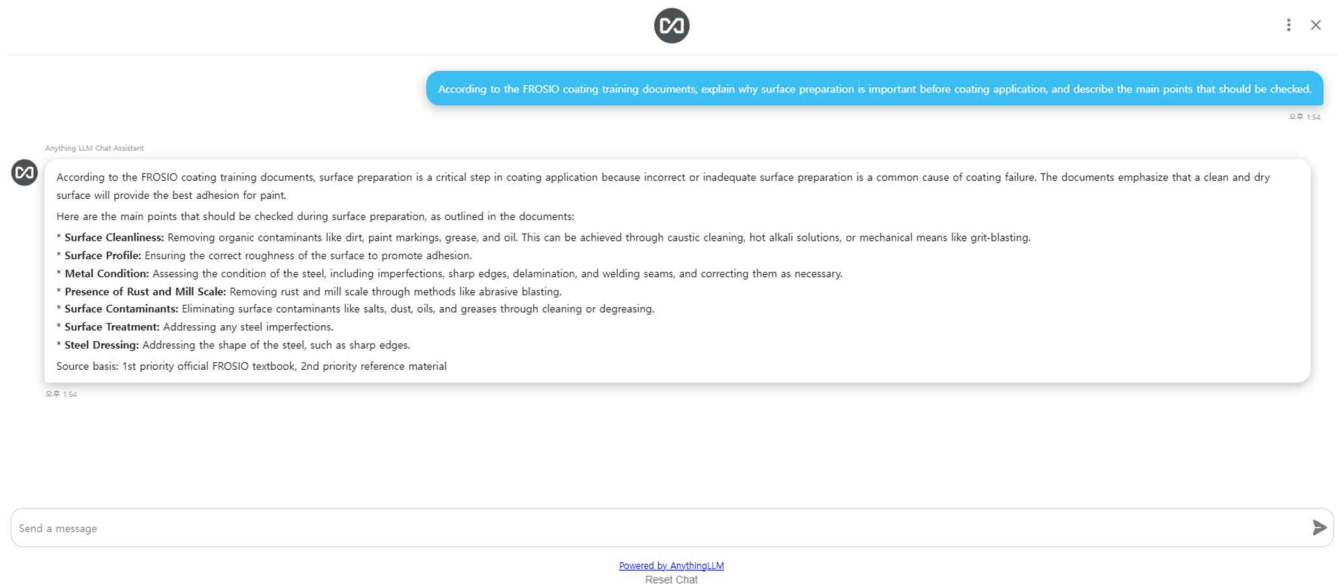
FROSIO AI is a professional educational AI configured to be more suitable for questions directly related to FROSIO training.

4. How FROSIO AI Works

When a trainee enters a question, FROSIO AI first analyses the meaning and intent of the question.

It then selects relevant content based on the professional knowledge system and official training standards configured for the FROSIO training course.

The AI then generates an answer in a way that is easy for the trainee to understand.



4.1 Operation Flow

1. The trainee enters a question.
2. The AI identifies the intent of the question and the training field.
3. Relevant content is analysed from FROSIO professional training data.
4. Official training standards are reflected first.
5. Supplementary learning information may be referenced where necessary.
6. An easy-to-understand answer is generated for the trainee.

FROSIO AI is not merely a text-generating AI. It is a learning support system that structures answers in line with FROSIO training standards.

5. Response Principles Based on Professional Training Standards

An important feature of FROSIO AI is that it prioritises the professional knowledge system and official training standards aligned with the purpose of FROSIO education.

Instead of treating all information at the same level like a general AI, it is configured to prioritise the standards and concepts that are important in training and exams.

5.1 Professional Knowledge Application Structure

When generating answers, FROSIO AI judges content based on the following structure.

Category	Content
1st standard	Official FROSIO training standards
2nd standard	Professional learning standards organised during training operation
3rd standard	Supplementary learning information to support understanding

Through this structure, trainees can receive answers that reflect the purpose and reliability of FROSIO training, rather than simple general AI answers.

Most exam questions are based on official training standards.

5.2 Response Principles

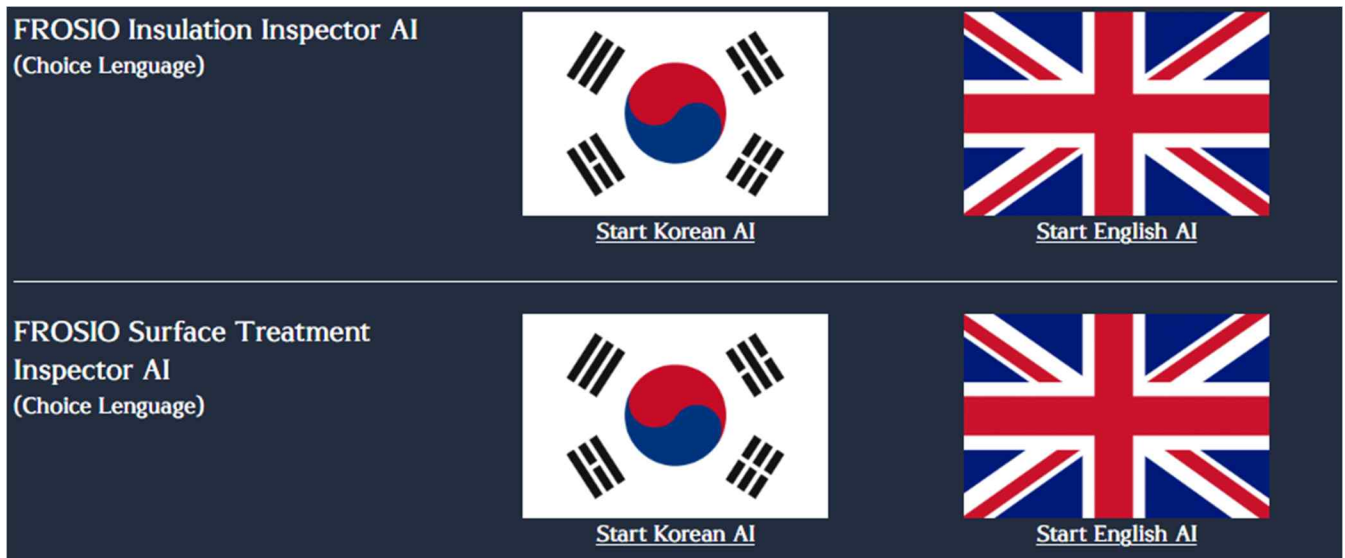
FROSIO AI answers according to the following principles.

- Answer with official FROSIO training standards as the highest priority
- Reflect professional learning standards when official standards alone are not sufficient for explanation
- Provide supplementary learning information when needed to support understanding
- Prioritise official training standards when meanings may be interpreted differently
- Avoid making firm claims about content that cannot be confirmed within the professional knowledge system

AI answers are intended to support trainee learning. Final judgement should be based on official training standards and instructor guidance.

6. FROSIO AI Service Structure

The FROSIO AI training service is operated as four separate AI services according to training field and language.



6.1 Four AI Services

- FROSIO Insulation KO
- FROSIO Insulation EN
- FROSIO Coating KO
- FROSIO Coating EN

6.2 Reason for Separating the Services

Insulation and Surface Treatment have different training content and technical terminology.

In addition, Korean trainees and English trainees may use different expressions.

Therefore, all fields and languages are not handled by a single AI. Instead, specialised AI environments are separated by field and language.

This reduces the risk of answers being mixed and provides more accurate answers to trainees.

6.3 Recommended Use of Korean AI and English AI Together

Important Notice

FROSIO training uses many English-based technical terms and expressions.

In Korean training, English technical terms are often explained in Korean, or English expressions may be paraphrased in a Korean style.

During this process, the meaning of some terms may be conveyed differently, or the accuracy compared with the original English expression may be reduced.

Therefore, rather than using only the Korean AI, trainees are encouraged to use the English AI together when necessary and compare the same topic in both languages.

In particular, when preparing for exams, checking official terminology, comparing concepts, or confirming technical standards, it is recommended to use both Korean AI and English AI together.

7. FROSIO Insulation AI

FROSIO Insulation AI operates based on professional training data and official training standards in the insulation field.

Trainees can ask questions about insulation materials, heat transfer, cladding, installation procedures, inspection criteria, safety, and environmental topics.



7.1 Main Use Areas

- Learning basic insulation concepts
- Checking heat transfer theory
- Understanding insulation materials and products
- Questions related to cladding and weather protection
- Checking installation requirements
- Learning inspection and quality topics
- Preparing for the FROSIO theory exam

7.2 Example Questions

- What is the purpose of insulation?
- What are the types of heat transmission?
- What is the role of cladding?
- What should be considered during insulation installation?
- What is the difference between hot insulation and cold insulation?
- What is CUI and why is it important?

Answers may often be more accurate in the English version.

Therefore, when necessary, trainees are encouraged to use both the Korean AI and English AI alternately.

8. FROSIO Surface Treatment Inspector AI

FROSIO Coating AI operates based on professional training data and official training standards in the Surface Treatment and Coating field.

Trainees can ask questions about surface preparation, paint, dry film thickness, environmental conditions, inspection methods, defects, and repair.

Anything LLM Chat Assistant



DFT 측정 시 주의해야 할 점은 다음과 같습니다.

- * **Standards to be referred:** 관련 표준을 참조해야 합니다.
 - * **Thickness & composition of substrate:** 기재의 두께와 조성을 고려해야 합니다.
 - * **Structure of testing area, surface profile:** 시험 영역의 구조 및 표면 프로파일을 고려해야 합니다.
 - * **Edge effects:** 가장자리 효과를 고려해야 합니다.
 - * **Vibration:** 진동에 주의해야 합니다.
 - * **Calibration:** 교정을 수행해야 합니다.
 - * **Verification method:** 검증 방법을 고려해야 합니다.
 - * **Frequency and extent of readings taken:** 측정 횟수와 범위를 고려해야 합니다.
 - * **Acceptance / rejection criteria:** 허용/불허 기준을 고려해야 합니다.
 - * **Calibration foil**을 자주 사용하여 **check**합니다. 교정 포일을 자주 사용하여 점검해야 합니다.
 - * **Plastic material foils**는 쉽게 **wear**되므로 자주 **replace**해야 합니다. 플라스틱 재질의 포일은 쉽게 마모되므로 자주 교체해야 합니다.
 - * **Newer models**에는 **internal memory**, **statistical functions** 및 **Bluetooth data transfer to computer and smart-phone** 기능이 있습니다.
- 최신 모델에는 내부 메모리, 통계 기능 및 컴퓨터/스마트폰으로의 블루투스 데이터 전송 기능이 있습니다.

(출처: 01_OFFICIAL_FROSIO_09_Requirements_for_Execution_of_Works_KO.pdf, 09_Requirements for execution of works_KO.docx)

8.1 Main Use Areas

- Learning basic coating concepts
- Understanding surface preparation
- Questions related to blast cleaning
- Understanding primer, intermediate coat, and topcoat
- Learning DFT, WFT, and dew point
- Learning holiday testing and coating inspection
- Preparing for the FROSIO coating theory exam

8.2 Example Questions

- Why is surface preparation important?
- What is the difference between DFT and WFT?
- Why should the dew point be checked?
- What are the types of coating defects?
- How are blast cleaning grades classified?
- What is the role of primer in a paint system?

Answers may often be more accurate in the English version.

Therefore, when necessary, trainees are encouraged to use both the Korean AI and English AI alternately.



Can you explain the difference between DFT and WFT?

오후 1:36

Anything LLM Chat Assistant



DFT means Dry Film Thickness. It is the coating film thickness after paint has dried or cured. WFT means Wet Film Thickness. It is the wet paint film thickness during application and is used to control the required DFT.

오후 1:36

9. How to Access and Use FROSIO AI

Using FROSIO AI is simple.

Trainees select the AI that matches their training course and then enter the question they want to ask.

9.1 Access Conditions

FROSIO AI may only be used by trainees whose use has been approved by the training body.

The AI service is provided only when the user logs in with an approved ID and Password.

Users who have not received an ID and Password, or who have not been approved by the training body, may not access or use FROSIO AI.

Do not disclose or share your login ID and Password with anyone.

Accessing the service with another person's account, or providing AI access to a non-trainee, is prohibited.

If account sharing or unauthorised use is confirmed, AI access restrictions, training course restrictions, or other operational measures may be applied.

Login/Out

Login is required for trainees only
Trainees should receive an ID/password from the administrator.

사용자 이름 ?
jh.park@kitr.co.kr

비밀번호 ?

☐ 로그인 상태 유지

로그인

9.2 Basic Use Procedure

1. Access the FROSIO AI page.
2. Select the AI that matches your training course and language.
3. Enter your question in the question input box.
4. Check the AI answer.
5. If the answer is insufficient, enter a follow-up question.
6. Re-check important content with official standards and instructor guidance.

9.3 AI Selection Examples

Training Course	AI to Use
Insulation Korean course	FROSIO Insulation KO
Insulation English course	FROSIO Insulation EN
Surface Treatment Korean course	FROSIO Coating KO
Surface Treatment English course	FROSIO Coating EN

10. How to Ask Good Questions

The quality of AI answers may vary depending on how the question is written.

The more specific the question is, the more likely the AI can find and explain the relevant content accurately.

10.1 Poor Question Examples

The following questions are too broad and may lead to general or unclear answers.

- Tell me about insulation.
- Explain coating.
- What questions will be on the exam?
- What is this?
- Tell me what is important.



10.2 Good Question Examples

Questions may be short.

However, better answers can be obtained when the topic and the desired answer format are included together.

- Explain the purpose of insulation based on FROSIO training standards.
- Compare the three methods of heat transfer.
- Summarise important points in the surface preparation stage.
- Explain precautions when measuring DFT.
- Explain the relationship between dew point and steel temperature.
- Summarise the causes and prevention of CUI.
- Explain the points to check before blast cleaning in order.



10.3 Tips for Writing Questions

- Entering only a term can still provide a basic explanation.
- If you want to know a procedure, ask: "Explain it step by step."
- If you need a comparison, ask: "Explain the difference."
- For exam preparation, ask: "Summarise the important points."
- If something is difficult, ask: "Explain it simply."
- If you need English terminology, ask: "Explain it with English terms."

11. How to Use FROSIO AI for Learning

FROSIO AI is a supplementary learning tool that trainees can use when studying alone.

Trainees can ask about parts they do not understand while studying the training content, or repeatedly review major concepts before the exam.

11.1 Before Learning

Before starting full study, asking the AI about basic concepts can help trainees understand the overall content.

Example questions:

- Why is heat transfer important in insulation?
- How does surface preparation affect coating quality?

11.2 Review After Class

After a lecture, trainees can ask again about terms, procedures, and standards that were difficult to understand.

Example questions:

- Summarise the dew point content I learned today.
- Summarise the precautions for cladding installation.

11.3 Exam Preparation

Before the exam, trainees can repeatedly check major concepts and practise in an expected-question format.

Example questions:

- Summarise the important heat transfer topics for the FROSIO Insulation exam.
- Summarise the items that are frequently checked in coating inspection.

11.4 Comparing Korean and English Terms

Understanding English terminology is important for the FROSIO exam.

Even when studying in Korean, trainees are encouraged to check the English expressions together.

Example questions:

- Summarise major English terms related to insulation materials.
- Explain English terms related to film thickness.

12. How to Check AI Answers

FROSIO AI answers are useful for learning, but they are not always the final authority.

Trainees should apply the following criteria when checking AI answers.

12.1 Compare with Official Standards

Important content must be checked together with official FROSIO standards.

Especially for exams, certification, and actual field application, official standards and instructor guidance have priority.

12.2 When an Answer Is Unclear

If a question is unclear, the answer may also be unclear.

In this case, enter the question again in a more specific way.

Example:

- First question: Explain DFT.
- Improved question: Explain the purpose of DFT measurement and precautions during measurement in coating inspection.

12.3 When an Answer Seems Incorrect

If an AI answer seems strange or does not match the training content, do not trust the answer as it is. Confirm it with the instructor.

If possible, capture the question and AI answer screen and send it for review.

12.4 AI Answers to Situation-Based Questions

Even when the same sentence or case is not directly presented in the official training standards, FROSIO AI can provide reference answers to situation-based questions based on the principles of the FROSIO training course and official training standards.

For example, if training principles such as inspector objectivity, fairness, and avoidance of conflicts of interest are relevant, the AI may explain what action would be appropriate in an actual situation.

These answers are not simple general knowledge. They are inference-based answers supported by FROSIO training standards and professional training data.

However, for important matters directly related to exams, certification, or field judgement, official standards or instructor confirmation must also be checked.

Anything LLM Chat Assistant



Okay, this is a tricky situation that requires careful handling to maintain professionalism and avoid any appearance of impropriety. Here's a breakdown of how you, as a FROSIO inspector, should act, combining ethical considerations with practical steps. I'll structure it into principles, actions, and potential communication points.

1. Core Principles to Guide Your Actions:

- * **Impartiality & Objectivity:** Your primary duty as a FROSIO inspector is to conduct an impartial and objective assessment. Any perceived bias undermines your credibility and the integrity of the inspection process.
- * **Professionalism:** Maintaining a professional demeanor is crucial. Avoid any actions that could be interpreted as preferential treatment or favoritism.
- * **Transparency:** Openness and honesty are vital. It's better to proactively address the situation than to have it discovered later.
- * **FROSIO Code of Conduct:** Refer to your FROSIO's specific code of conduct. It likely addresses conflicts of interest and ethical behavior. This situation likely falls under a conflict of interest.

2. Immediate Actions During the Inspection:

- * **Acknowledge the Relationship (Discreetly):** Briefly and discreetly acknowledge the relationship to the relative. Something like, "Good to see you, [Relative's Name]. I understand you're part of the [Partner Company] team on this project." Keep it professional and avoid overly friendly or familiar greetings.
- * **Maintain Professional Distance:** Treat your relative exactly as you would any other employee of the partner company. No special consideration, no extra explanations, no leniency. Apply the same standards and scrutiny.
- * **Focus on the Work:** Keep the inspection focused on the work being performed and the adherence to specifications. Avoid personal conversations or discussions unrelated to the inspection.
- * **Document Everything:** Meticulously document your observations, findings, and any communications. This provides a clear record of your actions and demonstrates your objectivity.

3. Communication & Reporting (Crucially Important):

13. Precautions When Using FROSIO AI

FROSIO AI is designed to answer based on professional training data and official training standards, but not every answer becomes the final judgement standard.

Trainees must check important content together with official standards and instructor explanations.

13.1 Position of AI Answers

AI answers are supplementary learning information.

The final basis is as follows.

- Official FROSIO standards
- Lecture content provided during the training course
- Instructor explanations
- Official notices related to exams and certification



13.2 Cases Where AI Answers May Be Limited

AI answers may be limited or inaccurate in the following cases.

- The question is too short or unclear.
- Relevant information is not sufficient within the professional training data and official training standards.
- Korean translated terms and original English terms are used differently.
- The question is outside the training scope.
- Content from multiple fields is mixed in one question.

13.3 Do Not Blindly Trust AI Answers

AI is useful for quick checking and explanation, but the final basis of training is official standards and instructor guidance.

Do not blindly trust AI answers.

Before directly applying an AI answer to field work, exam answers, or certification judgement, always check the official standards.

AI answers are a supplementary tool, and the service provider does not assume full responsibility for all AI answers.

13.4 Exam-Related Precautions

AI may be used as a review tool for exam preparation.

However, using AI for cheating during an exam is prohibited.

If AI is used in a way that violates exam operation rules, disadvantages may be applied according to the regulations of the training body or examination body.

14. Access Speed and Server Operation Notice

FROSIO AI is an online AI service that operates through a server.

Therefore, if many users access the service suddenly, answer speed may temporarily become slower.

Especially on the AI service launch date, training course start date, or shortly before exams, many trainees may access the service at the same time.

In this case, the following may occur.

- AI window opens slowly
- Slower answer generation
- Increased answer waiting time
- Temporary access instability

This may be temporary speed degradation due to increased simultaneous access, rather than a service failure.

In general, when access is distributed more evenly, the AI service operates more smoothly.

14.1 What to Do When Speed Is Slow

If AI answer speed is slow, try the following.

1. Wait for a short time and ask again.
2. Do not enter an overly long question; divide it into smaller questions.
3. Refresh the browser.
4. Try again during a time with fewer users.
5. If the problem continues, contact the training administrator.

14.2 Server Expansion and Improvement Plan

FROSIO AI will be continuously improved by checking access volume and usage patterns during actual training operation.

If trainee usage increases in the future, more stable service will be provided through server performance improvement, professional knowledge structure optimisation, and AI Workspace optimisation.

In the early stage of the service, speed or answer quality may not be perfect. However, it will continue to be improved based on actual trainee usage data.

15. Account and Security Notice

FROSIO AI is an educational support service provided only to approved trainees.

Therefore, account information and training content must be protected carefully.

Unauthorised use, account sharing, and proxy access are all prohibited.

15.1 ID and Password Management

ID and Password are personal access information provided only to the approved trainee.

Trainees must manage their own ID and Password and must not share them with anyone under any circumstances.

The following actions are prohibited.

- Sharing ID and Password with others
- Posting account information in a group chat
- Accessing the service with another trainee's account
- Providing AI access to a non-trainee
- Proxy access or proxy use
- Providing AI screens or answers to an unauthorised external person

If account sharing, proxy access, or unauthorised use is confirmed, the trainee may be held responsible, and AI access restrictions or operational measures may be applied.

15.2 Do Not Enter Personal Information

It is recommended that trainees do not enter personal or sensitive information into the AI question box.

Examples of information that should not be entered include the following.

- Passport number
- Resident registration number or national identification number
- Personal address
- Personal payment information
- Company confidential information
- Password
- Information that should not be disclosed under exam operation rules

Only questions related to training content should be entered into the AI.

15.3 Prohibition of Unauthorised Content Sharing

FROSIO AI answers based on professional training data and official training standards.

Do not share or distribute AI answers, screens, or training content externally or for purposes other than training.

Training content and the AI service must be used only for the trainee's own learning purpose.

16. Troubleshooting

If a problem occurs while using FROSIO AI, check the following first.

Image insertion placeholder: Troubleshooting screen

16.1 If the AI Window Does Not Open

1. Check the internet connection.
2. Refresh the page.
3. Check whether you are logged in properly.
4. Try again using another browser.
5. If the problem continues, contact the training administrator.

16.2 If the Answer Is Too Slow

1. Wait for a short time.
2. Enter the question in shorter parts.
3. Try again during a time with fewer users.
4. Refresh the browser.
5. If the problem continues, contact the training administrator.

16.3 If the Answer Seems Strange or Incorrect

1. Rewrite the question more specifically.
2. Check whether you selected the AI that matches your course and language.
3. Compare it with official standards.
4. If necessary, capture the screen and contact the instructor.

16.4 If Login Does Not Work

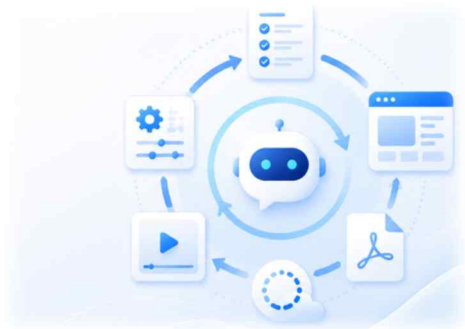
1. Check the ID and Password again.
2. Check uppercase letters, lowercase letters, and spaces.
3. Confirm that the account information received from the training body is correct.
4. If the issue is not resolved, contact the training administrator.

17. Future Development Plan

FROSIO AI will continue to be improved through testing and actual training operation after the initial setup. Questions actually asked by trainees will be analysed, and insufficient or inaccurate answers will be improved by adjusting prompts and the professional knowledge structure.

17.1 Future Plans

- Question testing for each of the four AI Workspaces
- Prompt improvement
- WordPress AI page design improvement
- Improvement of trainee user manuals
- Creation and update of introduction videos
- Addition of example questions for exam preparation
- Reinforcement and update of professional training data
- Review of training content image recognition capability
- Review of server performance improvement and expansion
- Improvement of answer quality based on actual usage data



FROSIO AI is not a one-time service that ends after initial setup. It is an educational support system that will continue to develop through actual training operation.

18. Q&A and Contact Information

If trainees have questions or problems while using FROSIO AI, they may contact the training administrator at any time.

Inquiries may include the following.

- AI access issues
- Login issues
- Answer speed issues
- Answer quality issues
- Questions related to training content
- Exam preparation questions
- Course or language selection issues

If an AI answer seems strange or difficult to understand, please capture the question and AI answer screen and send it for a more accurate review.

Contact

Name: JH.Park

E-Mail: JH.PARK@KITR.CO.KR

The instructor is ready to answer trainee questions. Please contact the instructor if you have any questions while using FROSIO AI.

19. Trainee Checklist

Before using FROSIO AI, please check the following.

- Have you confirmed whether your course is Insulation or Surface Treatment?
- Have you confirmed whether to use Korean AI or English AI?
- Do you understand that using Korean AI and English AI together is recommended?
- Have you received your login ID and Password?
- Do you understand that FROSIO AI may only be used by approved trainees?
- Do you understand that ID and Password must not be shared with others?
- Do you understand that accessing with another person's account or proxy access is prohibited?
- Do you understand that AI answers are supplementary learning information?
- Do you understand that the final basis is official standards and instructor guidance?
- Do you understand that questions should be written specifically?
- Do you understand that you should ask again or confirm with the instructor if an answer seems strange?
- Do you understand that service speed may temporarily slow down when many users access at the same time?
- Do you understand that personal and sensitive information should not be entered into AI?
- Do you understand that AI must not be used for cheating during an exam?

20. Closing Notice

FROSIO AI is an AI-based learning support system developed to help trainees study, based on professional training standards.

Trainees can use FROSIO AI to quickly check necessary content and repeatedly ask about parts they do not understand.

However, AI is a supplementary tool that supports learning, and the final basis is official standards and instructor guidance.

Your time is valuable. Please use FROSIO AI actively to improve learning efficiency and repeatedly ask about parts that are difficult to understand.

FROSIO AI will continue to be improved based on trainees' actual user experience.

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Training Body: KRISO (Korea Research Institute of Ships & Ocean Engineering)

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THANK YOU VERY MUCH
THE END
